

**Transitional Care Management  
TCC Pilot**

**Understanding Transitional Care Management**

- TCM is for higher-risk patients being discharged from a hospital inpatient or observation status to their home, rest home, or assisted living facility
- Any qualified healthcare professional can use TCM codes (i.e., physician, PA, NP, CNS, CNM, etc.).
- The TCM Date of Service is the date of the face-to-face visit post-discharge.
- If a patient is **readmitted within the 30-day post-discharge** time frame, a practice **cannot bill the TCM codes**, they cannot bill for TCM when the patient is discharged the second time.
- These services are not exclusive to primary care; **only one provider/group can code for them in any given 30-day post-discharge period.**
- Additional reasonable and necessary Medicare services may be billed during the 30 day period, with the exception of those services that cannot be reported according to CPT guidance and Medicare HCPCS codes G0181 and G0182.
- If two or more separate attempts are made in a timely manner and documented in the medical record, but are unsuccessful, and if all other TCM criteria are met, the service may be reported. We emphasize, however, that we expect attempts to communicate to continue until they are successful, and TCM cannot be billed if the face-to-face visit is not furnished within the required timeframe.

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**Current Procedural Terminology (CPT) codes**

- **Code 99495**

- **1st Follow-Up with Patient** – Two Business Days Post-Discharge
  - Note: If a practice is unsuccessful in reaching the patient in this two day period, it must be noted in the patient's medical record at least two separate unsuccessful attempts were made including date, time, and type of contact attempted.
- **Face-to-Face Patient Visit** – No later than 14 Calendar Days Post-Discharge
  - Note: The face-to-face contact deadlines apply to those patients who might not be able to get to the office. In order to use TCM codes, patients may have to be seen in their homes, assisted living facilities, rest homes, or other locations (using appropriate place-of-service codes) within the designated time frame.
- **Medication Reconciliation** – No later than the first face-to-face visit
- **Medical Decision Making Complexity** – Moderate

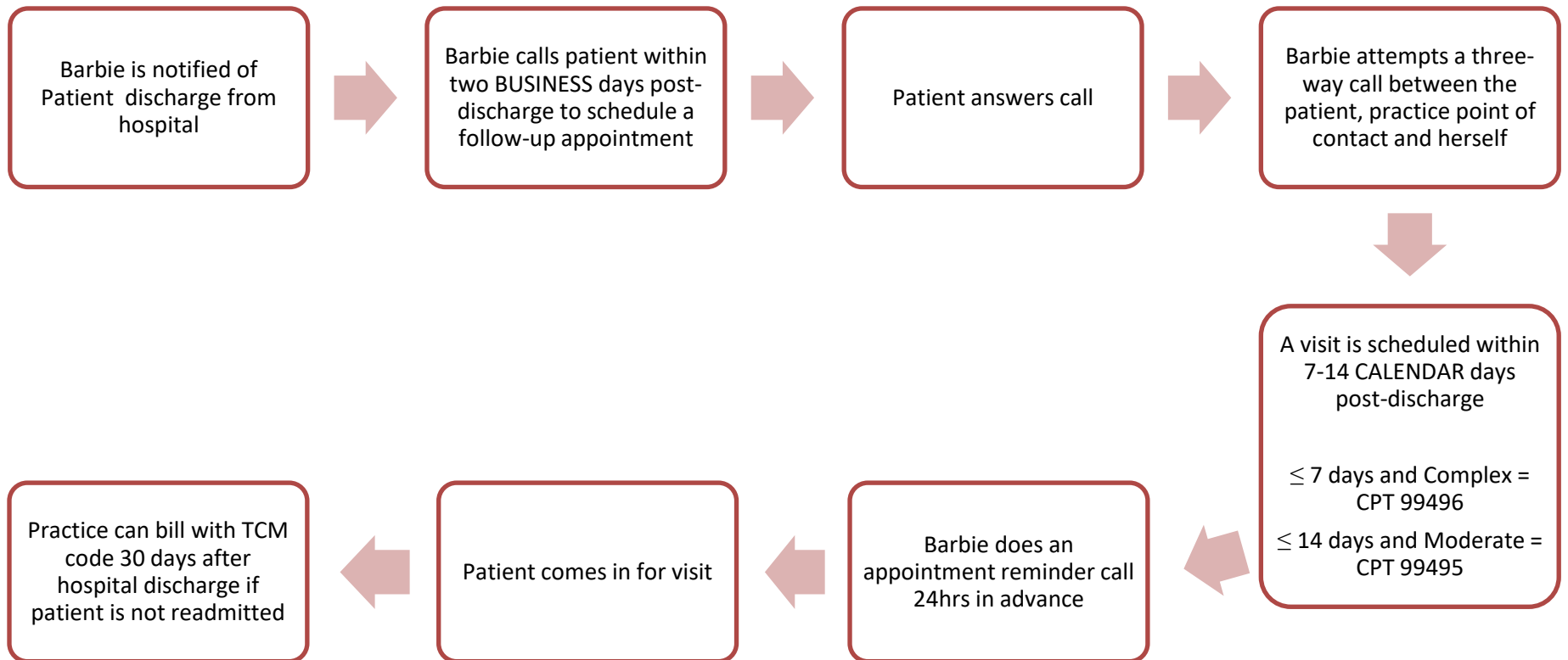
- **Code 99496**

- **1st Follow-Up with Patient** – Two Business Days Post-Discharge
  - Note: If a practice is unsuccessful in reaching the patient in this two day period, it must be noted in the patient's medical record at least two separate unsuccessful attempts were made including date, time, and type of contact attempted.
- **Face-to-Face Patient Visit** – No later than 7 Calendar Days Post-Discharge
  - Note: The face-to-face contact deadlines apply to those patients who might not be able to get to the office. In order to use TCM codes, patients may have to be seen in their homes, assisted living facilities, rest homes, or other locations (using appropriate place-of-service codes) within the designated time frame.
- **Medication Reconciliation** – No later than the first face-to-face visit
- **Medical Decision Making Complexity** – Complex

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Workflow

**Barbie Speaks with Patient:**



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**Barbie Has Two Unsuccessful Attempts**

